



Complete Summary

TITLE

Uncomplicated urinary tract infection in women: percentage of women reporting satisfaction with their management of uncomplicated urinary tract infection (UTI) (patient survey).

SOURCE(S)

Institute for Clinical Systems Improvement (ICSI). Uncomplicated urinary tract infection in women. Bloomington (MN): Institute for Clinical Systems Improvement (ICSI); 2004 Jul. 21 p. [38 references]

Brief Abstract

DESCRIPTION

This measure assesses the percentage of women reporting satisfaction with their management of uncomplicated urinary tract infection (UTI).

RATIONALE

The priority aim addressed by this measure is to increase patient satisfaction with management of uncomplicated urinary tract infection (UTI).

PRIMARY CLINICAL COMPONENT

Uncomplicated urinary tract infection (UTI); management; patient satisfaction

DENOMINATOR DESCRIPTION

Total number of women ages 18 to 65 with uncomplicated urinary tract infection (UTI) responding to survey (see the related "Denominator Inclusions/Exclusions" field in the Complete Summary)

NUMERATOR DESCRIPTION

Number of women reporting satisfaction with their management of uncomplicated urinary tract infection (UTI) (see the related "Numerator Inclusions/Exclusions" field in the Complete Summary)

Evidence Supporting the Measure

PRIMARY MEASURE DOMAIN

Patient Experience

SECONDARY MEASURE DOMAIN

Not applicable

EVIDENCE SUPPORTING THE MEASURE

A clinical practice guideline or other peer-reviewed synthesis of the clinical evidence

NATIONAL GUIDELINE CLEARINGHOUSE LINK

- [Uncomplicated urinary tract infection in women.](#)

Evidence Supporting Need for the Measure

NEED FOR THE MEASURE

Unspecified

State of Use of the Measure

STATE OF USE

Current routine use

CURRENT USE

Internal quality improvement

Application of Measure in its Current Use

CARE SETTING

Physician Group Practices/Clinics

PROFESSIONALS RESPONSIBLE FOR HEALTH CARE

Physicians

LOWEST LEVEL OF HEALTH CARE DELIVERY ADDRESSED

Group Clinical Practices

TARGET POPULATION AGE

Age 18 to 65 years

TARGET POPULATION GENDER

Female (only)

STRATIFICATION BY VULNERABLE POPULATIONS

Unspecified

Characteristics of the Primary Clinical Component

INCIDENCE/PREVALENCE

Unspecified

ASSOCIATION WITH VULNERABLE POPULATIONS

Unspecified

BURDEN OF ILLNESS

Unspecified

UTILIZATION

Unspecified

COSTS

Unspecified

Institute of Medicine National Healthcare Quality Report Categories

IOM CARE NEED

Getting Better

IOM DOMAIN

Patient-centeredness

Data Collection for the Measure

CASE FINDING

Users of care only

DESCRIPTION OF CASE FINDING

Women ages 18 to 65 with uncomplicated urinary tract infection (UTI)

Medical groups should define women ages 18 to 65 with an encounter for uncomplicated UTI (including telephone treatment or a provider visit) from telephone logs, databases, schedules, or whatever method they devise. A random sample of patients "seen" (by telephone or provider visit) for this diagnosis during the month will be selected.

It is suggested that patients are surveyed within a short time after telephone treatment or a provider visit for uncomplicated UTI, ideally not longer than one month.

DENOMINATOR SAMPLING FRAME

Patients associated with provider

DENOMINATOR (INDEX) EVENT

Clinical Condition
Encounter

DENOMINATOR INCLUSIONS/EXCLUSIONS

Inclusions

Total number of women ages 18 to 65 with uncomplicated urinary tract infection (UTI)* responding to survey

*A UTI is defined by the International Classification of Diseases, Ninth Revision (ICD-9) codes of 595, 595.0, 595.2, 595.3, 595.8, 595.89, 595.9, 599, 599.0.

Exclusions

Unspecified

NUMERATOR INCLUSIONS/EXCLUSIONS

Inclusions

Number of women reporting satisfaction with their management of uncomplicated urinary tract infection (UTI)*

*Patients can be contacted by telephone or mailed a survey to inquire about their satisfaction with treatment for uncomplicated UTI. A brief (3-4 questions) survey could include questions about:

- whether women were satisfied with being prescribed treatment over the telephone
- whether women understood they had the option to receive treatment at a clinic visit
- whether women received education material (by phone, from the pharmacy, or by mail) about prescribed therapy, prevention techniques, and the need to return to the clinic if symptoms persist
- overall satisfaction with their treatment for uncomplicated UTI

Exclusions
Unspecified

DENOMINATOR TIME WINDOW

Time window is a single point in time

NUMERATOR TIME WINDOW

Encounter or point in time

DATA SOURCE

Administrative data
Medical record
Patient survey

LEVEL OF DETERMINATION OF QUALITY

Individual Case

PRE-EXISTING INSTRUMENT USED

Unspecified

Computation of the Measure

SCORING

Rate

INTERPRETATION OF SCORE

Better quality is associated with a higher score

ALLOWANCE FOR PATIENT FACTORS

Unspecified

STANDARD OF COMPARISON

Internal time comparison

Evaluation of Measure Properties

EXTENT OF MEASURE TESTING

Unspecified

Identifying Information

ORIGINAL TITLE

Percentage of women reporting satisfaction with their management of uncomplicated UTI (patient survey).

MEASURE COLLECTION

[Uncomplicated Urinary Tract Infection in Women Measures](#)

DEVELOPER

Institute for Clinical Systems Improvement

ADAPTATION

Measure was not adapted from another source.

RELEASE DATE

2002 Nov

REVISION DATE

2004 Jul

MEASURE STATUS

This is the current release of the measure.

This measure updates a previous version: Institute for Clinical Systems Improvement (ICSI). Uncomplicated urinary tract infection in women. Bloomington (MN): Institute for Clinical Systems Improvement (ICSI); 2002 Nov. 24 p.

SOURCE(S)

Institute for Clinical Systems Improvement (ICSI). Uncomplicated urinary tract infection in women. Bloomington (MN): Institute for Clinical Systems Improvement (ICSI); 2004 Jul. 21 p. [38 references]

MEASURE AVAILABILITY

The individual measure, "Percentage of women reporting satisfaction with their management of uncomplicated UTI (patient survey)," is published in "Health Care Guideline: Uncomplicated Urinary Tract Infection in Women." This document is available from the [Institute for Clinical Systems Improvement \(ICSI\) Web site](#).

For more information, contact ICSI at, 8009 34th Avenue South, Suite 1200, Bloomington, MN 55425; phone: 952-814-7060; fax: 952-858-9675; Web site: www.icsi.org; e-mail: icsi.info@icsi.org.

NQMC STATUS

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